

We welcome you to childcare at the 14th Street Y! Our dedicated team looks forward to connecting with you and sharing in the joys of engaging with your children as they grow and thrive! Please take a moment to read through our guidelines that have been developed with the main goals of ensuring everyone's safety and maximizing your experience.

Childcare Hours: 8:45 AM – 2:00 PM everyday

**Ages:** 6 months – 6 years. To help ensure the safety of the children, we ask that your child be 6 months old when they join our childcare community.

**Childcare cost:** \$5/hour; Available in one hour sessions or a 10 session card. All cards expire one year from date of purchase. Please purchase at the service desk and present card or receipt to the childcare staff. When your card is full, we will grant a 2 hour grace period until you get a new card.

**Time limit:** We recommend 2 hours maximum time limit per session. However, if parents have specific needs on certain days, we can always work with you.

Parents must remain on the premises of the 14th Street Y while using childcare services.

**Sign In:** Parents or caregivers must accompany their children to childcare and fill out the sign in sheet before leaving. Upon returning, parents or caregivers should initial and mark the time out. Please leave a cellphone number and keep your phone with you while working out.

It is our practice to release children only to the person who dropped them off. Please let us know if you plan on having another person pick up your child.

**Ratio:** In an effort to offer high quality care our ratio is 6 children to 1 caregiver or 4 infants (under 1 year) to one caregiver. If we are at capacity, we may ask you to wait in the lobby until a space becomes available.

**Allergies:** Please alert 14th Street Y childcare giver of any allergy or special needs. All 14<sup>th</sup> Street Y childcare programs are peanut-free. Please do not bring snacks including any peanuts to the childcare room.

**Home supplies/toys:** Label all supplies brought from home. We are not responsible for lost or broken toys from home.

**Health:** Please respect the fact that illness can spread quickly among children and adults. If your child is ill, please refrain from bringing him or her to childcare until he or she is feeling better.

We reserve the right to refuse children who have exhibited unsafe, inappropriate or violent behavior. If you have Questions or Comments about these guidelines or your experience in 14th Street Y Childcare, please contact <a href="mailto:JGayerKris@14StreetY.org">JGayerKris@14StreetY.org</a> or 646-395-4359.



